

WEST WARWICK HOUSING AUTHORITY STRATEGIC PLAN

VISION STATEMENT

Our vision is to be the premiere provider of affordable housing and supportive services for the Kent County area.



MISSION STATEMENT

The West Warwick Housing Authority exists to provide quality, safe and affordable housing and to provide meaningful support and engaging services for our residents.

We are committed to forming productive partnerships to maximize social, economic and educational opportunities for our residents and staff.

This mission shall be accomplished in a fiscally responsible manner by an ethical and professional staff and Board of Commissioners. We are strongly committed to board and staff personal growth, excellence in public service, and being accountable and transparent to all our stakeholders.



CORE VALUES

- ▶ **Teamwork:** We will ensure that everyone works together to achieve common goals.
- ▶ **Performance:** The organization will meet or exceed its mandates.
- ▶ **Competency:** Requires that members of the organization understand their purpose and individual duties and responsibilities. It means continuous learning to master our professional responsibilities.
- ▶ **Stability:** Continuity of staff means better performance and less misdirection.
- ▶ **Knowledge:** Requires maintaining of job skills at their peak.
- ▶ **Communication:** Requires continuous interaction with commissioners, staff and stakeholders



KEY STRATEGIC ISSUES

Operational Management
Board Governance
Resident Services
Infrastructure/Portfolio
Communication/Image
Risk Control management
Preservation of Affordable Housing