



WEST WARWICK HOUSING AUTHORITY

PRESS RELEASE

FOR IMMEDIATE RELEASE

OCTOBER 19, 2017

HOUSING AUTHORITY COMPLETES 49% OF RECENTLY COMPLETED STRATEGIC PLAN OBJECTIVES

The West Warwick Housing Authority (WWHA) announced today that they have already completed 49% of the objectives cited in their recently completed Strategic Plan.

The Strategic Plan describes in detail the goals and objectives the Housing Authority intends to achieve over the next three years. The Authority identified seven key strategic issues facing the organization: (1) organizational management, (2) board governance, (3) resident services, (4) portfolio infrastructure, (5) communications and image, (6) risk control/emergency operations planning, (7) preservation of affordable housing.

The Strategic Planning process was undertaken over the last six months and involved staff, board members, residents from the WWHA's two elderly/disabled developments and key stakeholders/partners in the community. Numerous surveys were undertaken and focus groups conducted to determine what the Housing Authority's key constituencies thought were important and how they rated current conditions.

Stephen J. O'Rourke, the WWHA's Executive Director, stated that "it's unusual to have such a large number of objectives completed at this stage. He attributed it to not waiting for the final document to be prepared before dealing with issues that needed to be addressed immediately." The status of the Strategic Plan's Goals Management Plan was revealed at the Board of Commissioners meeting on October 17th with the release of the Housing Authority's *Performance Monitoring and Accountability Report*.

Board Chairman, Thomas Zampa stated, "This document will provide focus and direction for the Housing Authority over the next three years. It provides a blueprint for the staff and board to use to make continuous improvement to our organization and provides accountability that the public desires."

The WWHA was founded in 1962 and manages 250 units of public housing and over 160 units of Section 8 Housing Choice Vouchers. WWHA is home to approximately 275 elderly and disabled residents.

For more information, contact: **Stephen J. O'Rourke**
Executive Director
401-822-9430 X-4
sjo@westwarwickha.org